

# THE NHS APP

The NHS have decided that the new way forward is for all patients to start using the NHS APP.

This way patients have access to all their own medical records.

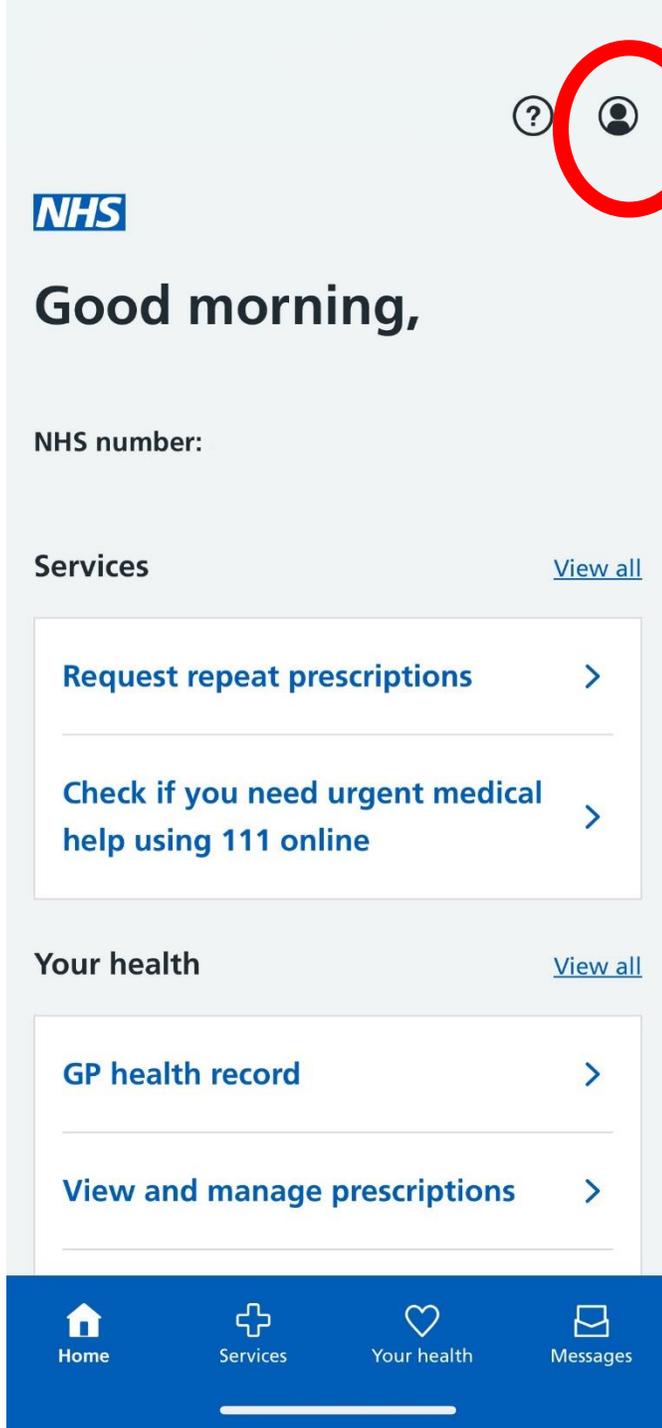
In order to have access to this you will have to download the NHS APP from the app store on your phone.

Once you download the app and have sorted out all your credentials you will need to make sure that you turn on app notifications.

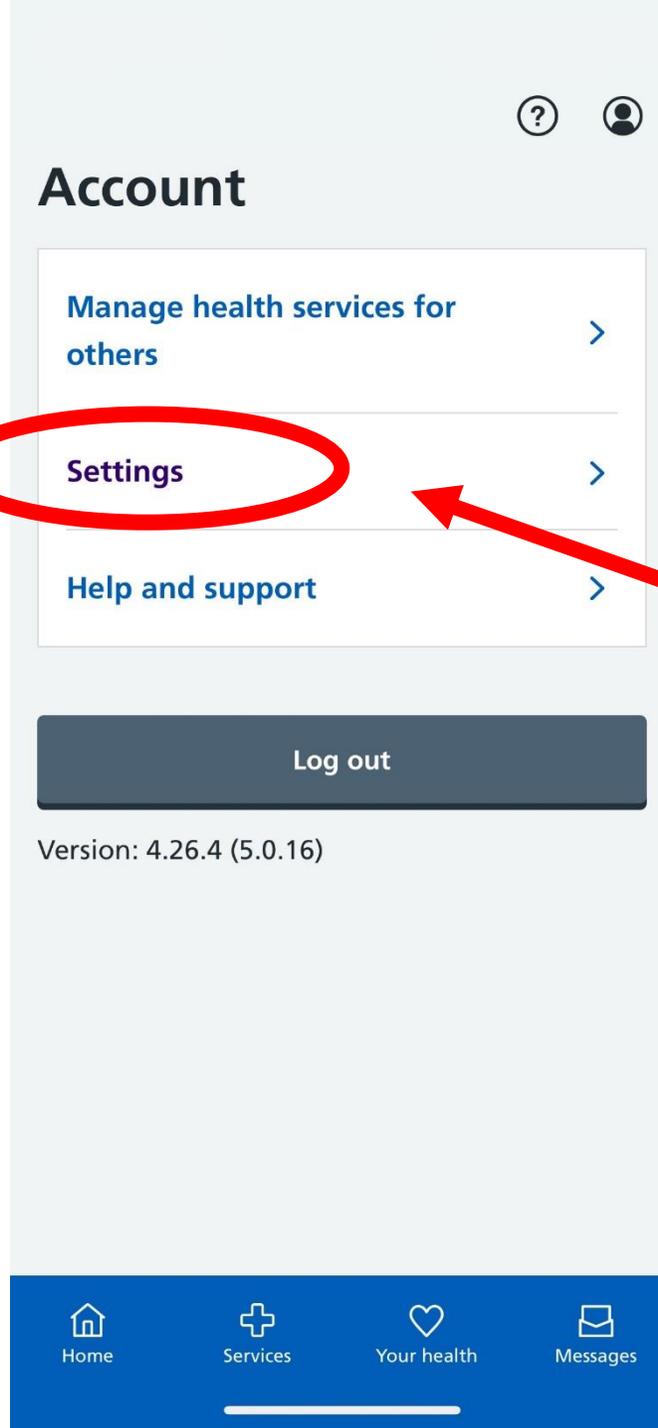
This is to ensure you don't miss out on any messages or updates from your GP Surgery.

Please follow this step by step guide on how to turn on your App notifications.

Or please ask at reception where our qualified Care Navigators will be able to help you.

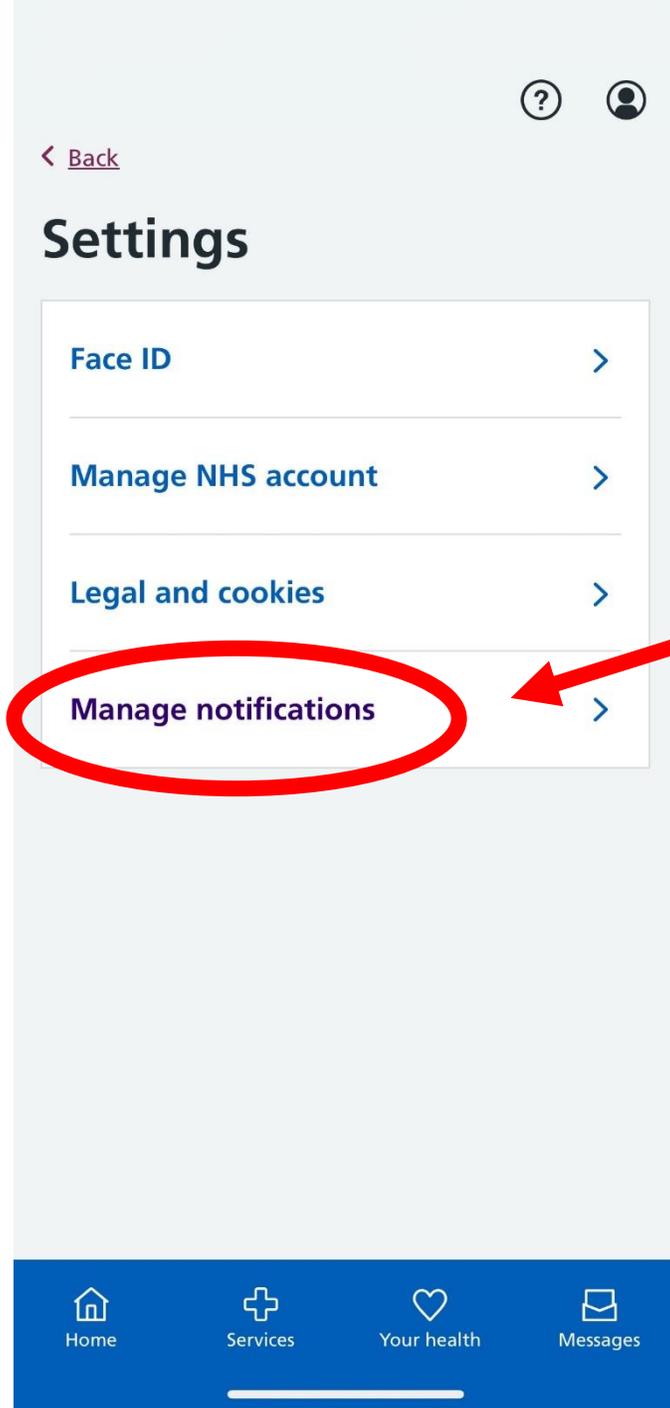


In the top right hand corner of the page click on the icon of a person.



Once you've clicked the image of the person it will take you to the next page.

You will then need to click **'SETTINGS'**



Once in your settings you will then need to click on **'MANAGE NOTIFICATIONS'**

[< Back](#)



## Turn on notifications

To receive notifications about messages from the NHS, you'll need to allow them on your device:

1. Go to device settings.
2. Allow notifications.
3. Return to the NHS App.

This change may take up to 24 hours to take effect.

[Go to device settings](#)

If your notifications are 'off' this is what your page will look like.

Click on the green button that says

**'GO TO DEVICE SETTINGS'**

[Go to device settings](#)



Home



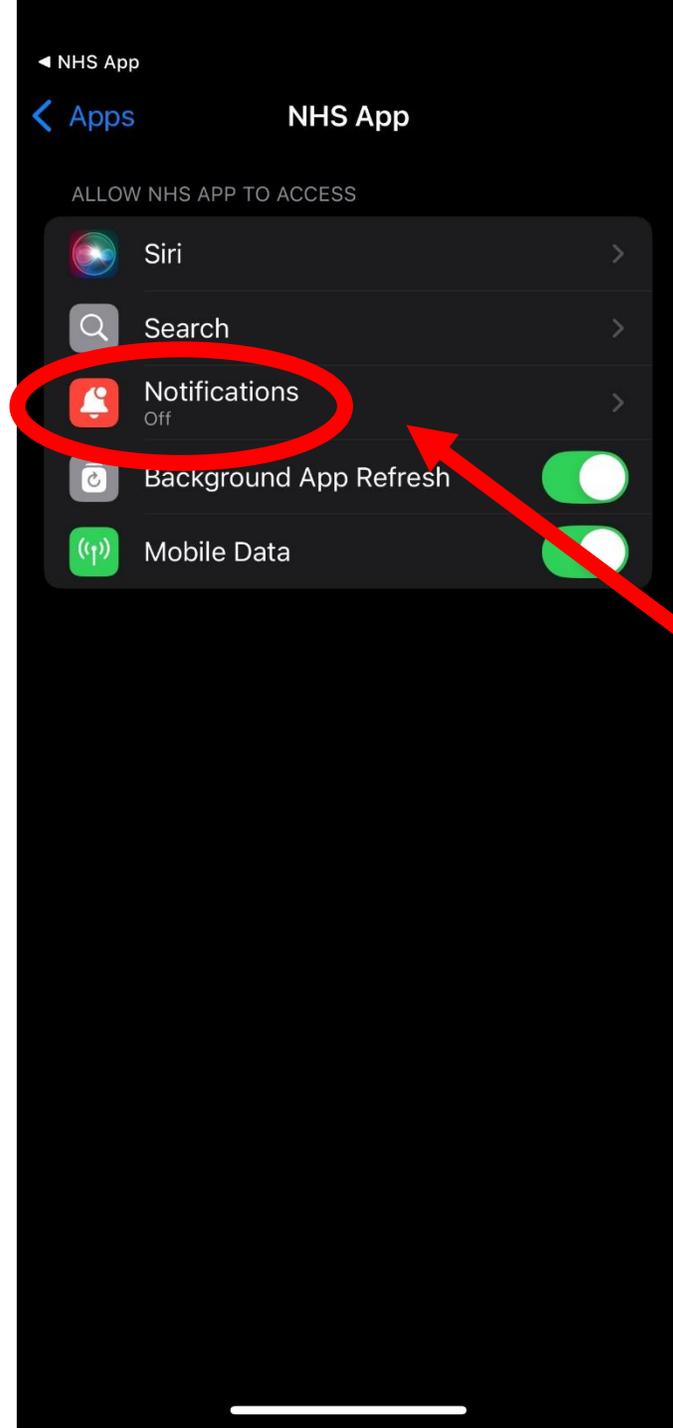
Services



Your health



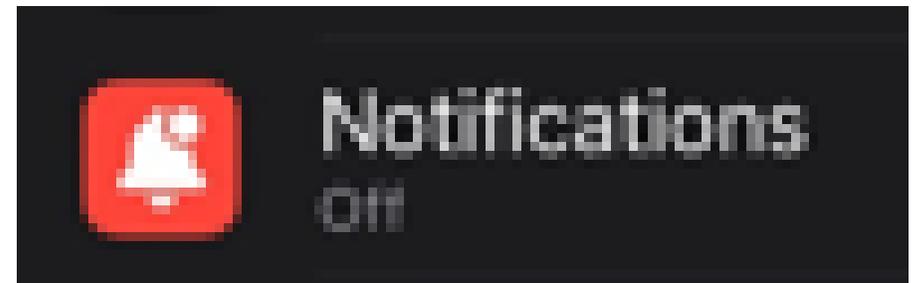
Messages

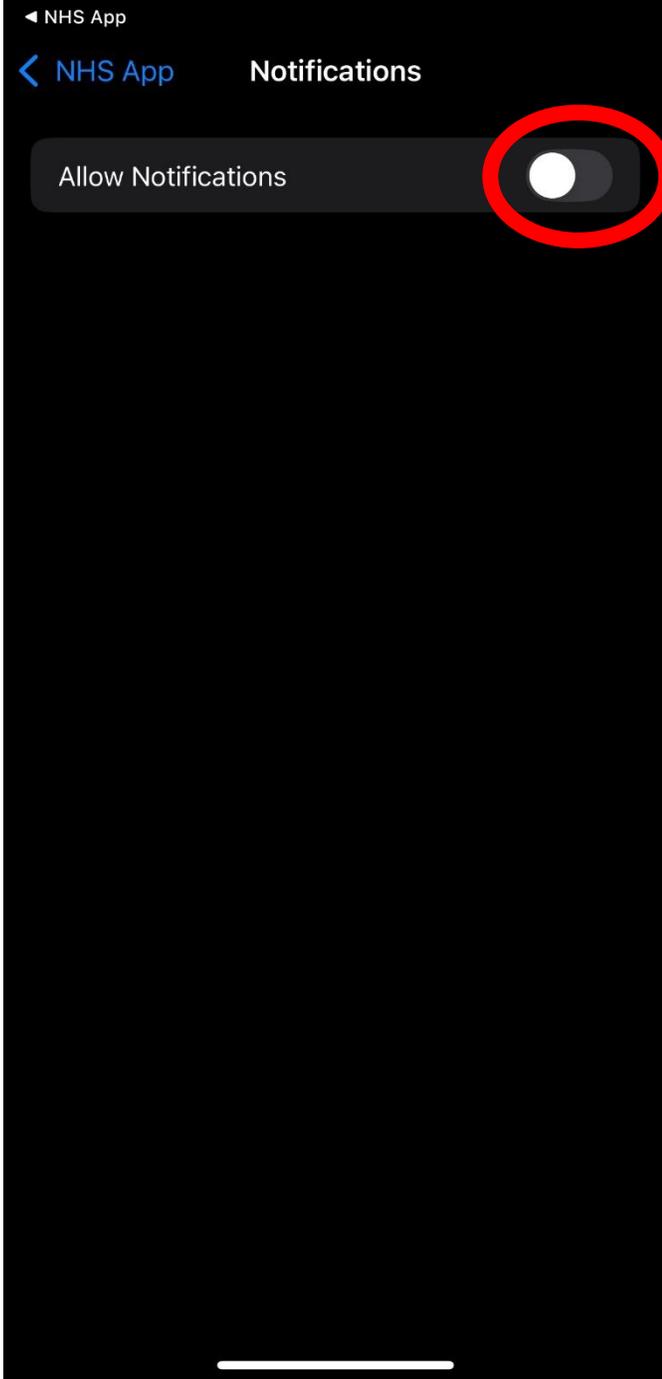


Once you've clicked on 'go to device settings'

It will bring you to this page where you will see '**NOTIFICATIONS**' and under that it will say 'OFF'

Click on the notifications button

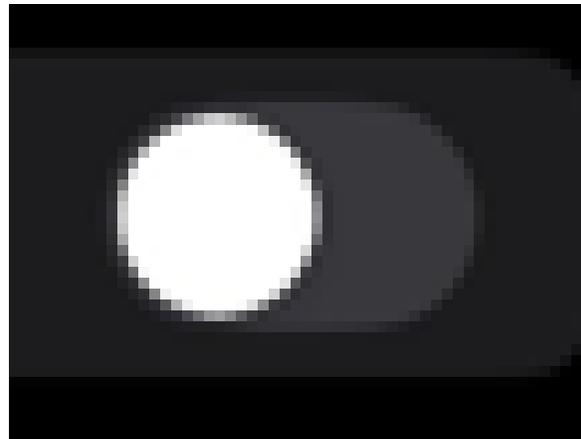




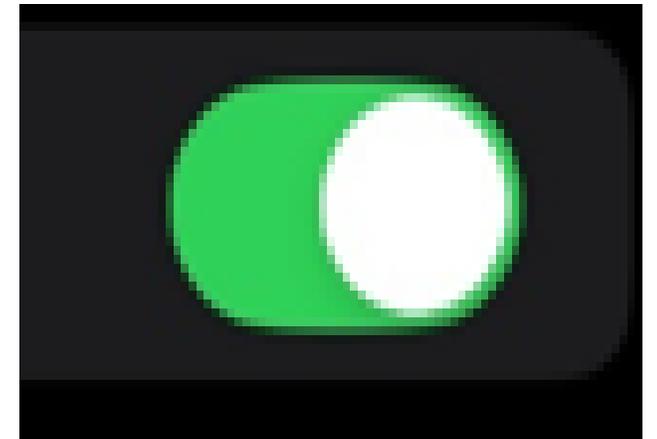
Once you've clicked on the notifications button it will bring you to here.

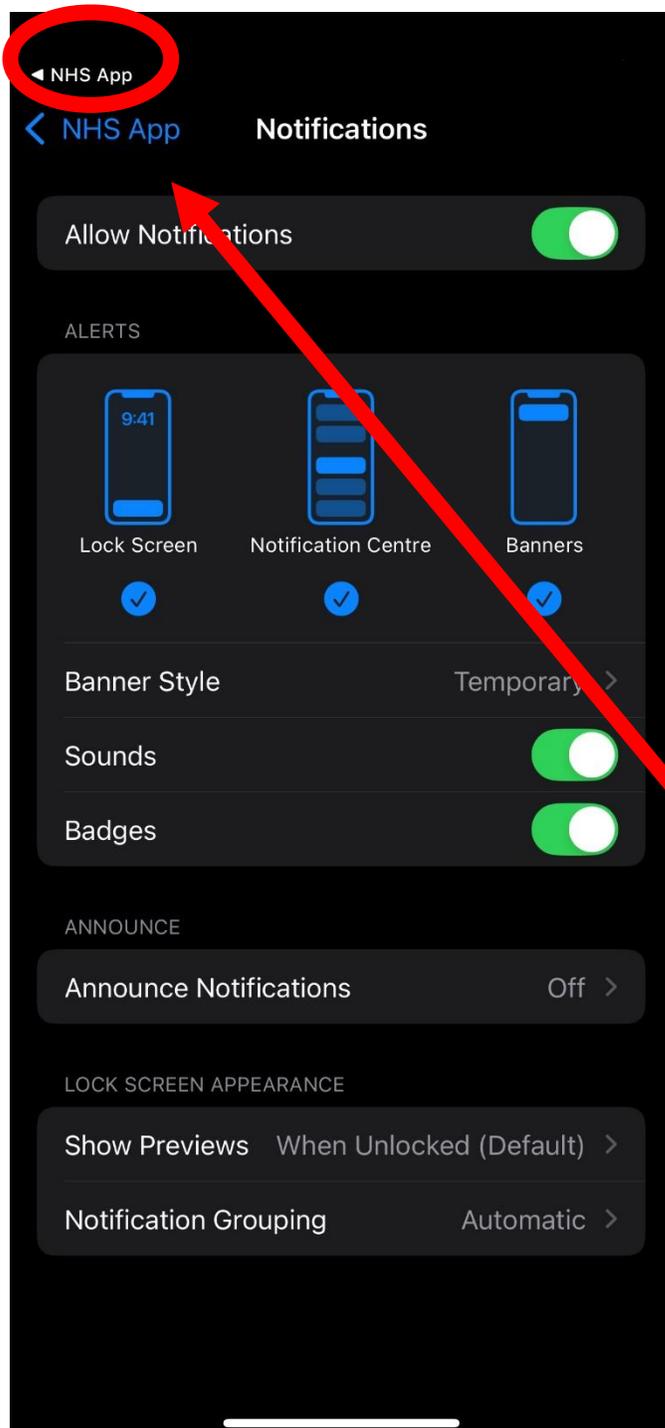
You will need to click on this button it should turn green once your clicked it.

OFF - GREY

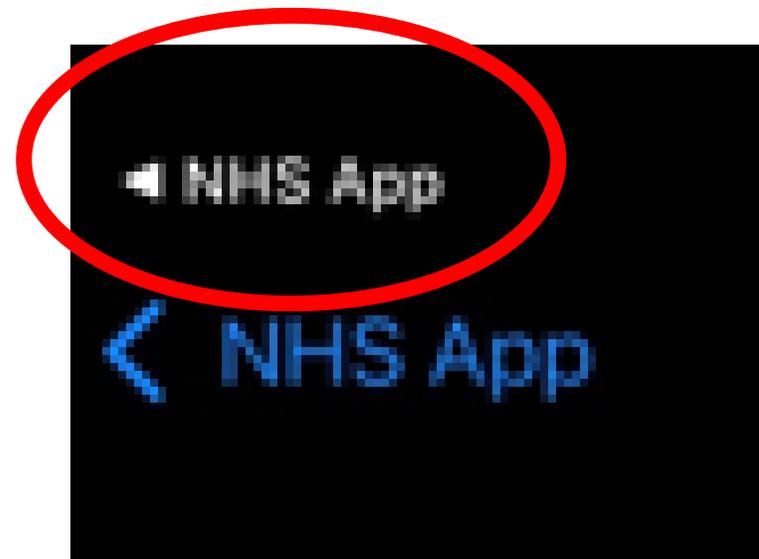


ON - GREEN

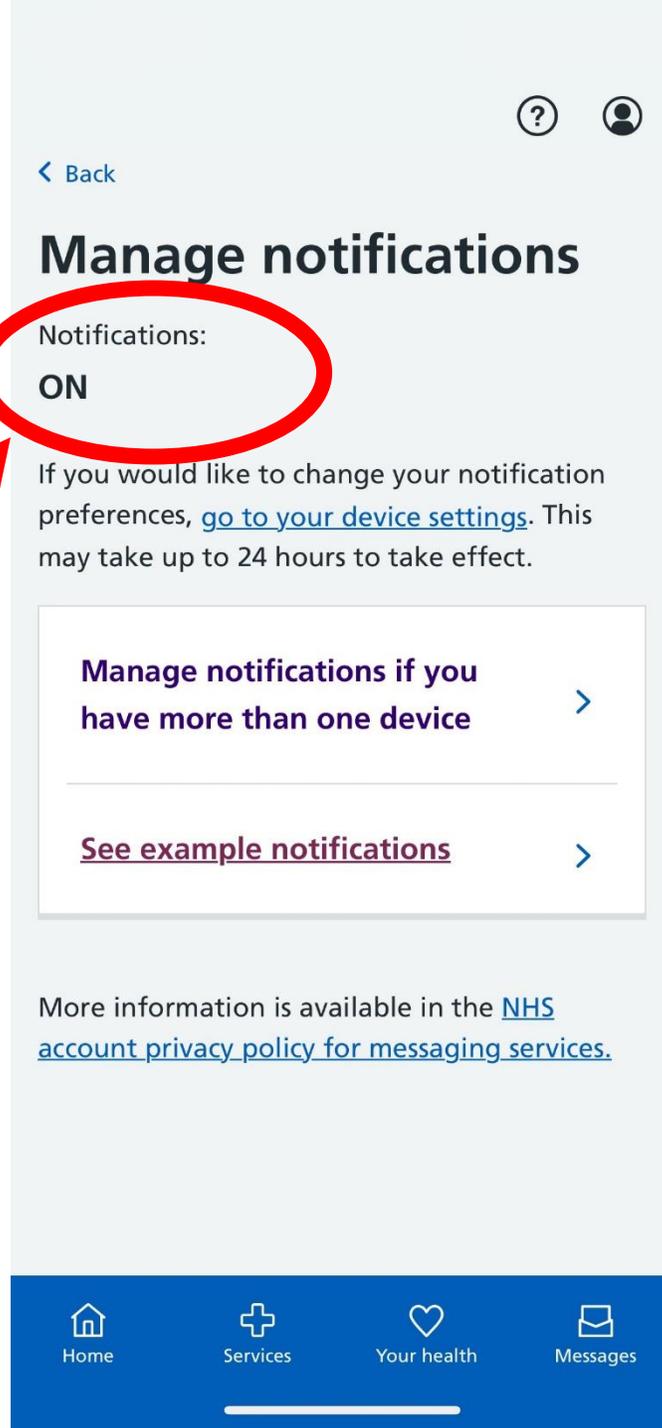




Once you've switched it to green this is what the page will look like. Here you can edit how you would like the notifications to display on your phone. After you've completed this step you will need to click back on the very top left hand corner '**NHS APP**' or manually go back to your NHS app



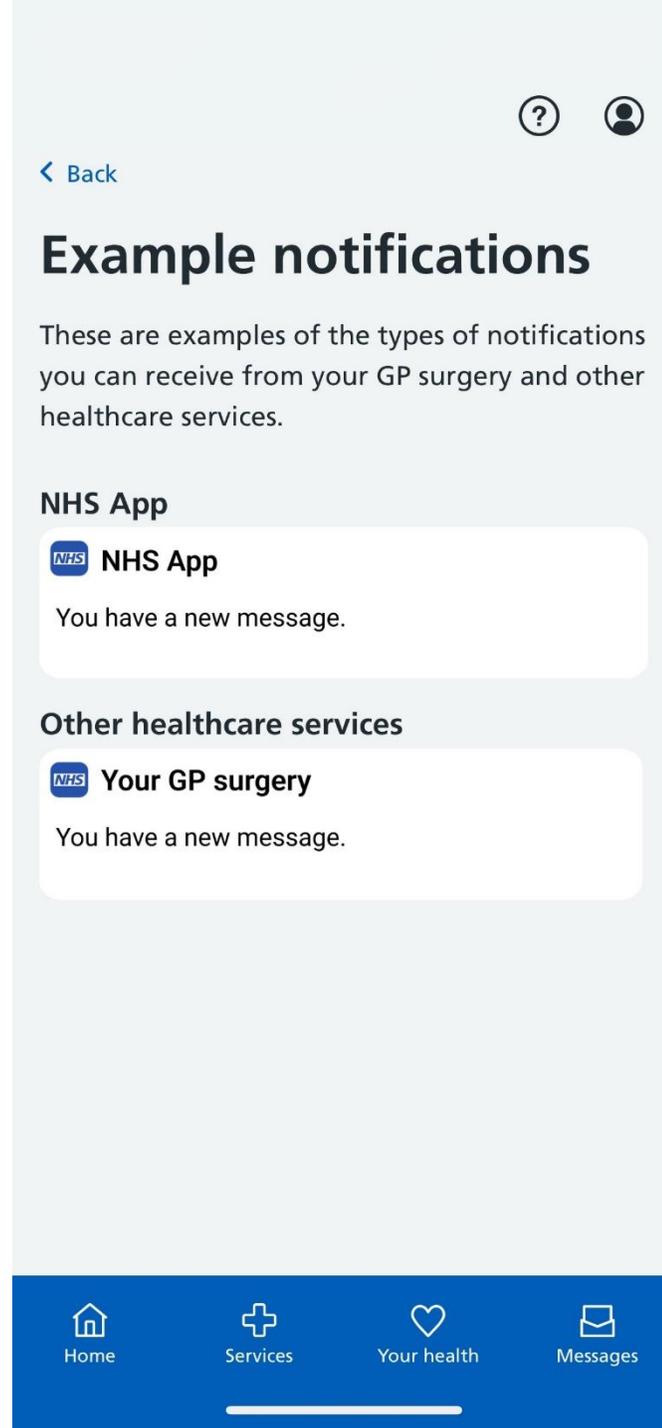
Notifications:  
**ON**



Once you've turned your notifications on and go back onto your NHS APP this is what the page will now look like.  
It will show you that you have your **'NOTIFICATIONS ON'**

Now you have your notifications switched on you'll never miss out on any updates.

You'll be able to see all your health records and all your appointment information will be stored here.



If you need help with turning your notifications on please ask at reception.